Personal Regulated Search



Local Land Charge Highlights

LLC1 PART 3	Planning Charges Entries registered under Part 3 Planning Charges	NONE IDENTIFIED
LLC1 OTHERS	Local Land Charges Entries registered under all other Parts	1 IDENTIFIED

Planning & Building Regulation Highlights

	Planning Permissions Entries under question 1.1(a)	NONE IDENTIFIED
	Building Regulations Entries under questions 1.1(j,k,l)	NONE IDENTIFIED
	Other Planning Matters Entries under questions 1.1(b,c,d,e,f,g,h,i)	NONE IDENTIFIED
200°	Local Development Framework Entries under question 1.2	4 IDENTIFIED

Road, Railway & Highways Highlights

/# \	Road Status Entries under question 2.1(a)	ADOPTED
<u>/</u>	Adoptions / Made Up Entries under questions 2.1(b,c,d)	NONE IDENTIFIED
	Road, Railway & Traffic Schemes	NONE IDENTIFIED

Other Highlights



Search Details

Property Address 23 , Grasville Road Birkenhead CH42 5PU

Local Authority Wirral Metropolitan Borough Council

Report Reference 12477649

Customer Reference church properties

Search Date 10 November 2023

Requested By Excello Law Limited (Searchflow)

Search Conducted by

Ryan Whitelaw

Customer Service

If you have any additional enquiries or require further information to assist with this transaction, please contact our Helpdesk on

0800 977 8810

or by emailing <u>clientqueries@s</u>earchflow.co.uk

Linkedin: @SearchFlow









Understanding This Report

Data Sources

The information in this report has been obtained by either the ordering of CON29 data or by personal inspection of the publicly available data held on the Local Land Charges Register, the Planning Register, Building Control Records, Environmental Health Records, Contaminated Land Registers, the Local or Unitary Development Plans, the Register of Adopted Highways, the councils Transport & Policies Programme, UK Radon Map, the Local and/or County Council websites and the Highways Agency website. Some data is drawn from licensed proprietary datasets as indicated.

This search reports information on planning and other matters relating to the subject property only. If required, information relating to other properties in the vicinity can be supplied on receipt of a separate search request.

To clarify the source of information for each section of this report, we use the following icons:



Personal Regulated Search Sections with this logo contain data inspected from council sources by a personal search agent.

Sections with this logo are automated or otherwise powered by SearchFlow systems.

Smart Colour Coding

To assist you with quickly reading and interpreting this report, we use the following colours to show where relevant data has been revealed. Risk highlighting (Red and Green) is currently only applied to Roads and Radon questions.

	No Entries When greyed out, this section has been searched but no relevant information was returned	NONE IDENTIFIED
俞	Attention One or more entries in this section reveal potential risk and require attention	IDENTIFIED
	Entries Revealed Our search has revealed entries in this section – the data returned has not been risk scored	IDENTIFIED
合	Low Risk Information has been returned in this section and is perceived to be low risk	LOW

Next Steps

This search reports information on planning and other matters relating to the subject property only. If required, information relating to other properties in the vicinity can be supplied on receipt of a separate search request.

If you wish to obtain copies of any documents you should submit a written application to the council offices located at:

Wirral Metropolitan Borough Council Highways department Town Hall Brighton Street Wallasey Merseyside CH44 8ED

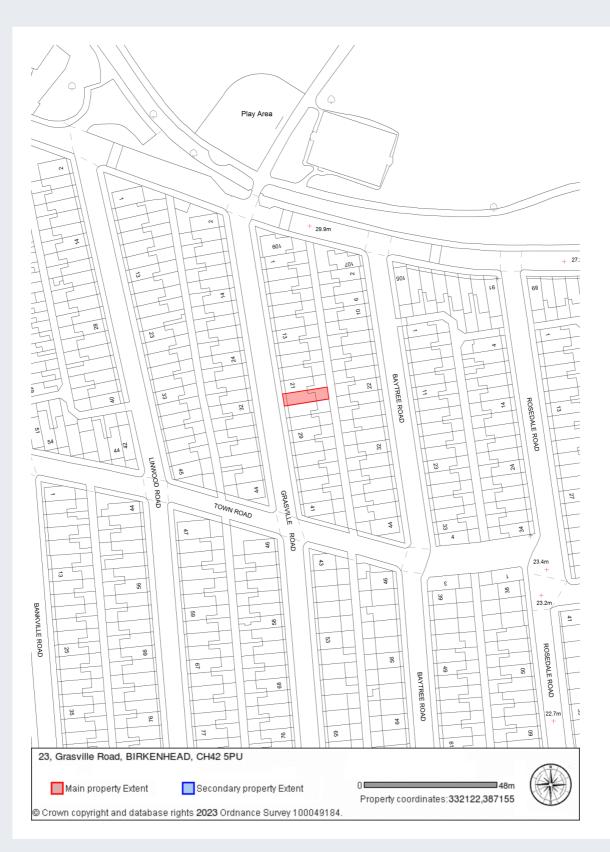
Contact details for other data providers and useful sources of information are given later in this report.







Location Plan This search has been compiled based on the search area outlined below.













PART 8	Civil Aviation Charges Land Charge entries registered under Part 8 Civil Aviation Charges.	NONE IDENTIFIED
PART	Opencast Coal Charges Land Charge entries registered under Part 9 Opencast Coal Charges.	NONE IDENTIFIED
9		
PART 10	Listed Building Charges Land Charge entries registered under Part 10 Listed Building Charges.	NONE IDENTIFIED
PART 11	Light Obstruction Charges Land Charge entries registered under Part 11 Light Obstruction Charges.	NONE IDENTIFIED
PART 12	Drainage Scheme Charges Land Charge entries registered under Part 12 Drainage Scheme Charges.	NONE IDENTIFIED



Planning & Building Regulations



NONE IDENTIFIED

This section of the report reveals any matters recorded by the Planning and Building Control Departments, as well as any other matters that permit or restrict development on site. Here, you will find items such as the planning history of the property, along with any building regulation entries made following work completed on site.

NB. Copy documents are available by written application to the Building Control Department/Planning Department.

	, ,
1.1 Planning Permissions (a)	NONE IDENTIFIED
Any entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
1.1 Listed Building Consents (b)	NONE IDENTIFIED
Any entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
1.1 Conservation Area Consents (c)	NONE IDENTIFIED
Any entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
 1.1 Certificate of Lawfulness of Existing Use or Development 	NONE IDENTIFIED
1.1 Certificate of Lawfulness (e) of Proposed Use or Development	NONE IDENTIFIED
1.1 Certificate of Lawfulness (f) of Proposed Work for Listed Buildings	NONE IDENTIFIED
1.1 Heritage Partnership Agreements (g)	NONE IDENTIFIED
1.1 Listed Building Consent Orders (h)	NONE IDENTIFIED
1.1 Local Listed Building Consent Orders (i)	NONE IDENTIFIED
1.1 Building Regulation Approvals (j)	NONE IDENTIFIED
1.1 Building Regulation Completion Certificates(k)	NONE IDENTIFIED
1.1 Any building regulations certificate or notice issued in respect of work carried out under a competent person scheme?	NONE IDENTIFIED
Where an entry has been revealed under questions 1.1j 1.1k or 1.1l, you should ask the vendor or developer of	the property to confirm

Where an entry has been revealed under questions 1.1 j 1.1 k or 1.1 l, you should ask the vendor or developer of the property to confirm that building regulations have been complied with.





1.2

Local Plan / Local Development Framework What designations of land use for the property or the area, and what specific proposals for the property, are contained in any existing or proposed development plan?

The Local Development Plan or Local Development Framework sets out the Local Authority's planning policies for the area, and is important when considering planning applications. They show spatially a strategic plan for development in the area, and help ensure that government policy is being met on sustainable development, housing supply and protection of valuable open spaces.

Local Plan records relating to Road Schemes, Railway Schemes and Traffic Schemes will be listed in sections 3.4, 3.5 and 3.6 respectively. i

	Joint Merseyside Waste Plan (Adopted) Dated 18/07/2013		
	Class	Details	Relating To
1	Joint Merseyside Waste Plan Boundary	Joint Merseyside Waste Plan	Immediate site
	Metropolitan Borough of Wirral Unitary Development Plan Adopted (Adopted) Dated 11/02/2000		
	Class	Details	Relating To
1	Borough Boundary	Metropolitan Borough of Wirral Unitary Development Plan Adopted	Immediate site
2	Primarily Residential Area	Metropolitan Borough of Wirral Unitary Development Plan Adopted	Immediate site
	Borough Boundary (-) Dated aN/aN/NaN		
	Class	Details	Relating To
1	Borough Boundary	Borough Boundary	Immediate site



2 Roads, Footways and Footpaths Which of the roads, footways and footpaths named in the application for this search are:-

ADOPTED

This section of the report deals with the adoption of roads, footways and footpaths, and includes information held by either the Local Authority or County Council. Where a road, footway or footpath is listed as Adopted, it will be maintained by the relevant authority. The circumstances or conditions for any other listing, such as Private or Section 38, should be confirmed either with the property vendor or developer prior to purchase, or you may wish to consider conducting a further Highways Search. This section also contains details of Public Rights of Way as shown on the definitive map

2.1 Grasville Road	ADOPTED
2.1(a) Status	2.1(b) Subject to adoption
2.1(c) To be made up by local authority ADOPTED	2.1(d) To be adopted by local authority No
No	No
2.2 Public Rights of Way Is any public right of way which abuts on, or crosses the prevised definitive map?	property, shown on a definitive map or NONE IDENTIFIED
2.3 Are there any pending applications to record a public right on a definitive map or revised definitive map?	t of way that abuts, or crosses the property, NONE IDENTIFIED
2.4 Are there any legal orders to stop up, divert, alter or creat crosses the property not yet implemented or shown on a	e a public right of way which abuts, or definitive map? NONE IDENTIFIED
If so, please attach a plan showing the approximate route 2.5	NOT APPLICABLE



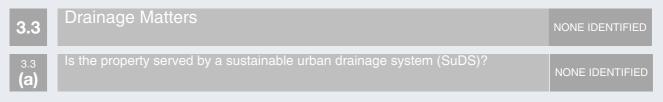
Land Acquisition

Where the Local Authority has indicated that the land is required for public purposes or for road works, it will be indicated here. If the land is to be compulsory purchased, this will be revealed elsewhere in the report under the relevant headings.



Drainage Matters

SuDS, or sustainable urban drainage systems, are a sequence of water management practices and facilities designed to drain surface water in a manner that will provide a more sustainable approach than what has been the conventional practice of routing run-off through a pipe to a watercourse. Where the council hold relevant information, it will be revealed in this section.



3.3	
(c)	

li

If the property benefits from a SuDS for which there is a charge, who bills the property for the surface water drainage charge?

Questions previously answered in Section 3.3 are no longer answered in a Local Authority search. This information will be revealed in a Drainage and Water Search.





Road Schemes

3.4	Road Schemes Is the property (or will it be) within 200 metres of any of the following:-	NONE IDENTIFIED
	he relevant authority has made plans or proposals to amend or construct new roads in the vicin vant schemes will be highlighted in this section.	nity of the property,
3.4 (a)	The centre line of a new trunk road or special road specified in an order, draft order or scheme;	NONE IDENTIFIED
_	The centre line of a proposed alteration or improvement to an oviating read involving construction of a	
3.4 (b)	The centre line of a proposed alteration or improvement to an existing road involving construction of a subway, underpass, flyover, footbridge, elevated road or dual carriageway;	NONE IDENTIFIED
3.4 (C)	The outer limits of construction works for a proposed alteration or improvement to an existing road, involving (i) construction of a roundabout (other than a mini roundabout) or (ii) widening by construction of one or more additional traffic lanes;	NONE IDENTIFIED
3.4 (d)	The outer limits of (i) construction of a new road to be built by a local authority; (ii) an approved alteration or improvement to an existing road involving construction of a subway, underpass, flyover, footbridge, elevated road or dual carriageway; or (iii) construction of a roundabout (other than a mini roundabout) or widening by construction of one or more additional traffic lanes:	NONE IDENTIFIED
3.4 (e)	Is the property (or will it be) within 200 metres of the centre line of a proposed railway, tramway, light railway or monorail ?	NONE IDENTIFIED
3.4 (f)	The outer limits of (i) construction of a proposed alteration or improvement to an existing road involving construction of a subway, underpass, flyover, footbridge, elevated road or dual carriageway; (ii) construction of a roundabout (other than a mini roundabout); or (iii) widening by construction of one or more additional traffic lanes, under proposals published for public consultation?	NONE IDENTIFIED

Railway Schemes



When there are plans or proposals to amend or construct new railway, tramway or similar rail schemes in the vicinity of the property, the relevant items will be highlighted in this section. Please note this section is limited to a 200m radius. If you are concerned about larger schemes passing through the area, such as HS2, we recommend conducting an Energy and Infrastructure Report.

 3.5 Is the property (or will it be) within 200 metres of the centre line of a proposed railway, tramway, light railway or monorail ? 	NONE IDENTIFIED
Any entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section	
 3.5 Are there are any proposals for a railway, tramway, light railway or monorail withe Local Authority's boundary? 	thin NONE IDENTIFIED





Traffic Schemes

3.6

Traffic Schemes

a local authority approved but not yet implemented any of the following for the roads, footways footpaths which are named in Boxes B and C and are within 200 metres of the boundaries of the

NONE IDENTIFIED

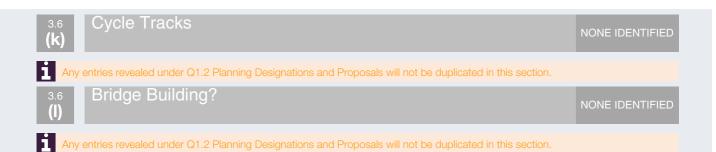
When the relevant authority proposes localised traffic schemes affecting roads, footways and footpaths abutting the property (such as pedestrianisation or traffic calming measures) but hasn't yet implemented them, the relevant matters will be highlighted in this section. The effect of these schemes can include an impact on access to the property (such as one way driving), introduce new parking restrictions, or even prevent certain types of vehicles from using the road.

	0
3.6 Permanent Stopping Up or Diversion(a)	NONE IDENTIFIED
Any entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
3.6 Waiting or Loading Restrictions(b)	NONE IDENTIFIED
Any entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
3.6 One Way Driving (c)	NONE IDENTIFIED
Any entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
3.6 Prohibition of Driving (d)	NONE IDENTIFIED
Any entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
3.6 Pedestrianisation (e)	NONE IDENTIFIED
Any entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
3.6 Vehicle Width or Weight Restrictions(f)	NONE IDENTIFIED
Any entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
3.6 Traffic Calming Works including Road Humps(g)	NONE IDENTIFIED
Any entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
3.6 Residents Parking Controls(h)	NONE IDENTIFIED
Any entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
3.6 Minor Road Widening or Improvement(i)	NONE IDENTIFIED
Any entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	
3.6 Pedestrian Crossings (j)	NONE IDENTIFIED
Any entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.	

Any entries revealed under Q1.2 Planning Designations and Proposals will not be duplicated in this section.









Outstanding Notices

3.7

Outstanding Notices

Do any statutory notices which relate to the following matters subsist in relation to the property other than those revealed in a response to any other enquiry in this Schedule:-

If the Local Authority has served any other statutory notices that haven't been revealed under other headings of this report, they will typically be noted as entries in this section.

3.7 (a)	Building Works	NONE IDENTIFIED
3.7 (b)	Environment	NONE IDENTIFIED
3.7 (C)	Health and Safety	NONE IDENTIFIED
3.7 (d)	Housing	NONE IDENTIFIED
3.7 (e)	Highways	NONE IDENTIFIED
3.7 (f)	Public Health	NONE IDENTIFIED
3.7 (g)	Flood and Coastal Erosion Risk Management?	NONE IDENTIFIED

Contravention of Building Regulations

3.8 Contravention of Building Regulations Has a local authority authorised in relation to the property any proceedings for:-

If the Local Authority has authorised proceedings in relation to the contravention of Building Regulations at the property, the matter will be noted here.







3.9

Do any of the following subsist in relation to the property, or has a local authority decided to issue, serve, make or commence any of the following:-

NONE IDENTIFIED

This section covers other matters that Planning Departments typically deal with, including (but not limited to) enforcement notices, stop notices, listed building repairs and building preservation orders. Entries revealed in this section of the report may impact on the intended use and amenity of the property, and can restrict or prevent certain types of work being done at the property without prior permission from the Council (such as the trimming or felling of trees, in the instance of a Tree Preservation Order).

3.9 (a)	An enforcement notice	NONE IDENTIFIED
1 Any	entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
3.9 (b)	A stop notice	NONE IDENTIFIED
1 Any	entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
3.9 (C)	A listed building enforcement notice	NONE IDENTIFIED
1 Any	entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
3.9 (d)	A breach of condition notice	NONE IDENTIFIED
1 Any	entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
3.9 (e)	A planning contravention notice	NONE IDENTIFIED
1 Any	entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
3.9 (f)	Another notice relating to breach of planning control	NONE IDENTIFIED
3.9 (g)	A listed building repairs notice	NONE IDENTIFIED
(g)		
3.9 (h)	In the case of a listed building deliberately allowed to fall into disrepair, a compulsory purchase order with a direction for minimum compensation	NONE IDENTIFIED
_		
3.9 (i)	A building preservation notice	NONE IDENTIFIED





3.9 A direction restricting permitted development (j)	NONE IDENTIFIED
Any entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
3.9 An order revoking or modifying planning permission (k)	NONE IDENTIFIED
Any entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
 An order requiring discontinuance of use or alteration or (I) removal of building works 	NONE IDENTIFIED
Any entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
3.9 A tree preservation order (m)	NONE IDENTIFIED
Any entries revealed under Part III Local Land Charges Register will not be duplicated in this section.	
3.9 Proceedings to enforce a planning agreement or planning(n) contribution?	NONE IDENTIFIED



Community Infrastructure Levy

3.10	Community Infrastructure Levy	NONE IDENTIFIED
raise fun	munity Infrastructure Levy came into force in April 2010. It allows local authorities in Englanc ds from developers undertaking new building projects in their area. The money can be used t infrastructure that is needed as a result of development.	
3.10 (a)	Is there a CIL charging schedule?	NONE IDENTIFIED
i Any	entries revealed under Parts I, II and III of the Local Land Charges Register will not be duplicated in this sec	tion.
3.10 (b)	If, yes, do any of the following subsist in relation to the property, or has a local authority decided to issue, serve, make or commence any of the following:- (i) a liability notice?; (ii) a notice of chargeable development?; (iii) a demand notice?; (iv) a default liability notice?; (v) an assumption of liability notice?; (vi) a commencement notice?	NONE IDENTIFIED
1 Fur	ther information is available on written application to the planning department.	
3.10 (c)	Has any demand notice been suspended?	NONE IDENTIFIED
3.10 (d)	Has the Local Authority received full or part payment of any CIL liability?	NONE IDENTIFIED
3.10 (e)	Has the Local Authority received any appeal against any of the above?	NONE IDENTIFIED
3.10 (f)	Has a decision been taken to apply for a liability order?	NONE IDENTIFIED
3.10 (g)	Has a liability order been granted?	NONE IDENTIFIED
3.10 (h)	Have any other enforcement measures been taken?	NONE IDENTIFIED



Conservation Areas



Compulsory Purchase

3.12 Has any enforcement order or decision been made to compulsorily purchase or acquire the property?

If the Local Authority has served or intends to serve a Compulsory Purchase Order, the property will pass into Council ownership. Copies of the Order should be obtained to determine the effect, and legal counsel will be necessary.



Any entries revealed under Part IV Local Land Charges Register will not be duplicated in this section.

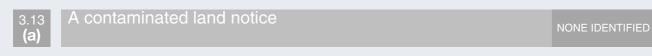


Contaminated Land // Radon Gas

3.13 Do any of the following apply (including any relating to land adjacent to or adjoining the property has been identified as contaminated land because it is such a condition that harm or pollution of controlled waters might be caused on the property):-

NONE IDENTIFIED

Local Authorities have a statutory duty to maintain a Register of Contaminated Land, and where any entries affecting the property have been made in this register, they will be revealed here. The Register, however, may still be being compiled in some areas. Additionally, this Local Authority Search is limited to the property itself. An Environmental Report can help reveal potential hazards in a wider area. The informative below advises how to obtain an additional search.



Radon Gas

3.14 Do records indicate that the property is in a "Radon Affected Area" as identified by Public Health England or Public Health Wales?

Radon is a naturally occurring gas that can affect land and property across the United Kingdom. It typically has a low impact, but at certain percentages determined to be above the Action Level by the Health Protection Agency or its predecessor the National Radiation Protection Board, there may be recommended steps. The vendor should state whether the radon concentration has been measured in the property; whether the result was at or above the Action Level and if so whether remedial measures were installed and whether the radon concentration was re-tested to assess the effectiveness of the remedy.

New buildings in High Risk areas are required to have preventative measures. The developer or vendor of any property constructed since 1988 should be able to state if protective measures were included during the build.

Datasource

No. The property is in an area where 0-1% of homes are estimated to be at or above the Action Level.

National Radiological Protection Board (NRPB)

In instances of Medium or High Risk, you may wish to consider instructing a Radon Report. Please visit our website or contact our Helpdesk for assistance with ordering. Further information and Next Steps advice is available from Public Health England Radon Survey, Centre for Radiation. Contact details are provided on the Useful Contacts page of this report.

Assets of Community Value

3.15 Assets of Community Value

NONE IDENTIFIED

The Localism Act 2011 introduces an important new power for local communities to protect buildings and open spaces they value. The Community Right to Bid came into effect on 21 September 2012. This is relevant to all civic societies and community groups. This new right means communities can ask their local council to list certain assets as being of value to the community. If an asset is listed and then comes up for sale, the new right will give communities that want it 6 months to put together a bid to buy it.

3.15 (a)	Has the property been nominated as an asset of community value?	NONE IDENTIFIED
3.15a (i)	Is it listed as an asset of community value?	NONE IDENTIFIED
3.15a (ii)	Was it excluded and placed on the "nominated but not listed" list?	NONE IDENTIFIED
3.15a (iii)	Has the listing expired?	NONE IDENTIFIED
3.15a (iv)	Is the Local Authority reviewing or proposing to review the listing?	NONE IDENTIFIED
3.15a (v)	Are there any subsisting appeals against the listing?	NONE IDENTIFIED
3.15 (b)	If the property is listed as an asset of community value?	NONE IDENTIFIED
3.15b (i)	Has the Local Authority decided to apply to the Land Registry for an entry or cancellation of a restriction in respect of listed land affecting the property?	NONE IDENTIFIED
3.15b (ii)	Has the Local Authority received a notice of disposal?	NONE IDENTIFIED
3.15b (iii)	Has any community interest group requested to be treated as a bidder?	NONE IDENTIFIED





Additional Information

Details

Datasource

- Local land charges: Inspection of the council register. CON9 Part I Questions: Public notices and council minutes. Planning Information: Online council sources. Building Control Information: Online council sources.





Setting a New Standard in Local Searching

This search was produced by OneSearch Direct Limited, on behalf of Searchflow Limited. OneSearch Direct Limited is registered with the Property Codes Compliance Board.

In a marketplace driven by a need for speed and quality, Personal Regulated Searches have long provided a fast and effective alternative to traditional council sourced searches.

Searchflow has a rich history in Personal Regulated Searches. The gualities and attributes required by Conveyancers is embedded in our culture and experience. Searchflow has been providing Personal Regulated Searches since 2000, in that time we have produced information on over 1 million properties.

We take great pride in the heritage of our Personal Regulated Searches and the contribution it has made to the conveyancing process empowering both solicitors and consumers with a timely, accurate and cost effective alternative to traditional search methodologies.

SearchFlow continue to set a new standard in data-driven reporting, adding intelligent risk highlighting and ease of use features that aid compliance while making the report more user friendly.

How Was This Search Compiled

Some sections of this report are powered by datasets digitised by Landmark Information Group, or supplied by our accredited partners.

Customer Care

If you have any queries arising from the content of this report, please contact our dedicated Helpdesk using the contact details on the Useful Contacts page.

Partners









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Planning applications details	© 2019 Barbour ABI. All rights reserved.



🧐 Useful Contacts

Please see below the contact details for those authorities, agencies, organisations or data providers referred to within this report.

For all other queries please contact:

SearchFlow Ltd

42 Kings Hill Avenue Kings Hill West Malling Kent ME19 4AJ If you require assistance, please contact our dedicated Helpdesk team on:

0800 977 8810

or by emailing clientqueries@searchflow.co.uk

Contact	Name	Address	Contact Details
1	Wirral Metropolitan Borough Council	Highways department Town Hall Brighton Street Wallasey Merseyside CH44 8ED	
2	Landmark Information Group	Imperium Imperium Way Reading RG2 0TD	T: 0844 844 9966 E: helpdesk@landmark.co.uk
3	Highways Agency - England	Lateral 8 City Walk Leeds LS11 9AT	T: 0300 123 5000 E: info@highwaysengland.co.uk
4	British Geological Survey, Enquiry Service	British Geological Survey Environmental Science Centre Keyworth Nottingham Nottinghamshire NG12 5GG	T: 0115 936 3143 E: enquiries@bgs.ac.uk W: www.bgs.ac.uk

Complaints Procedure

If you want to make a complaint, we will:

- Acknowledge it within 5 working days of receipt
- Normally deal with it fully and provide a final response, in writing, within 20 working days of receipt
- Keep you informed by letter, telephone or email, as you prefer, if we need more time
- Provide a final response, in writing, at the latest, within 40 working days of receipt

• Liaise, at your request, with anyone acting formally or on your behalf.

Complaints should be sent to:

SearchFlow Ltd, 42 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4AJ. Tel: 0800 977 8810 Email: <u>clientqueries@searchflow.co.uk</u>

If you are not satisfied with our final response, or if we exceed the response timescales, you may refer the complaint to The Property Ombudsman Scheme (TPOs) as detailed on the next page. We will co-operate fully with the Ombudsman during an investigation and comply with his final decision.







Important Consumer Protection Information

OneSearch Direct Limited have prepared this report, on behalf of SearchFlow Limited. For further details, please refer to the Terms and Conditions.

OneSearch Direct Limited is registered with the Property Codes Compliance Board (PCCB) as a subscriber to the Search Code. The PCCB independently monitors how registered search firms maintain compliance with the Code.

The Search Code:

- Provides protection for homebuyers, sellers, estate agents, conveyancers and mortgage lenders who rely on the information included in property search reports undertaken by subscribers on residential and commercial property within the United Kingdom
 - Sets out minimum standards which firms compiling and selling search reports have to meet.
 - · Promotes the best practice and quality standards within the industry for the benefit of consumers and property professionals
 - Enables consumers and property professionals to have confidence in firms which subscribe to the code, their products and services.

By giving you this information, the search firm is confirming that they keep to the principles of the Code. This provides important protection for you.

The Code's Core Principles

Firms which subscribe to the Search Code will:

- Display the Search Code logo prominently on their search reports
- · Act with integrity and carry out work with due skill, care and diligence
- At all times maintain adequate and appropriate insurance to protect consumers
- · Conduct business in an honest, fair and professional manner
- · Handle complaints speedily and fairly
- · Ensure that products and services comply with industry registration rules and standards and relevant laws
- Monitor their compliance with the Code.

Complaints

If you have a query or complaint about your search, you should raise it directly with the search firm, and if appropriate ask for any complaint to be considered under their formal internal complaints procedure. If you remain dissatisfied with the firm's final response, after your complaint has been formally considered, or if the firm has exceeded the response timescales, you may refer your complaint for consideration under The Property Ombudsman scheme (TPOs). The Ombudsman can award up to £5,000 to you if the Ombudsman finds that you have suffered actual financial loss and/or aggravation, distress or inconvenience as a result of your search provider failing to keep to the Code.

Please note that all queries or complaints regarding your search should be directed to your search provider in the first instance, not to TPOs or to the PCCB.

TPOs Contact Details

The Property Ombudsman Scheme Milford House 43-55 Milford Street Salisbury Wiltshire SP1 2BP

Tel: 01722 333306 Email: admin@tpos.co.uk

> You can get more information about the PCCB from <u>www.propertycodes.org.uk</u>. PLEASE ASK YOUR SEARCH PROVIDER IF YOU WOULD LIKE A COPY OF THE SEARCH CODE



Personal Regulated Search

Terms and Conditions

The Search Company

- 1. This Search Report was prepared by: OneSearch Direct Limited
 - 6th Floor Skypark 1 8 Elliot Place Glasgow G3 8EP

Company Number: SC230285

(Referred to as "OneSearch").

On behalf of:

Searchflow Limited 5-7 Abbey Court Eagle Way Sowton Industrial Estate Exeter Devon EX2 7HY

Company Number: 04084804

Customer Services: (0)800 977 8810 clientqueries@searchflow.co.uk

(Referred to as "Searchflow").

2. OneSearch and Searchflow maintain contractual relationships with various persons involved in the conveyancing process in the UK. OneSearch will disclose on the Search Report any personal or business relationship it has with individuals involved in the sale of the property as identified when the Search Report is ordered. OneSearch cannot accept liability for failing to disclose a relationship when a person's involvement in the transaction is not declared at the outset.

Terms for Preparation of Search

 This Search Report does not consider whether all necessary consents have been obtained. Purchasing agents are advised to obtain the necessary documentation from the vendors.

4. The information in this Search Report has been prepared following a search of (a) publicly available property related information held by the relevant local authority; and (b) property related information derived from the relevant local authority held by OneSearch. Copies of relevant documents held by the relevant local authority can be obtained by contacting the relevant local authority at the said address. Fees and contact information for obtaining copies of such documents are available on request by contacting customer Services using the contact details in paragraph 1. The searches from which this Search Report was prepared were completed on the date this Search Report was issued (the said date of issue being the date stated on page 1 of the report.)

Scope of Area Searched

 Local Plan policies, proposals and recommendations: only those which apply directly to the proper of the search are disclosed.

7. Planning applications and building regulations on the property have been searched. The minimum search period is 10 years.

Definition of Search Terms

Definition of Search Terms - Roads

 Any road (as defined by the Highways Act 1980) or part thereof which has been taken over and is maintained by the local Roads
 Authority is denoted as Public.

 Any road (as defined by the Highways Act 1980) or part thereof which has not been taken over and is not maintained by the local Roads Authority is denoted as Private.

Legal Issues

9. The Search Report has been prepared with reasonable care and skill by staff trained and employed by OneSearch.

10. The seller of the subjects or the person acting as his/her estate agent may make copies of this Search Report subject to our prior agreement.

11. These terms are enforceable against OneSearch not only by the seller of the property but also by the purchaser of, or mortgage lender in respect of, the property, in their own right.

Cancellations

12. Wherever possible, we will cancel a request without attaching a charge. In some instances, however, we may need to recover costs which have already been incurred. Any such costs will be applied in line with the following timescales:
Any personal search cancelled up to one working day after the order is placed can be cancelled without charge
Any personal search cancelled on the

expected return date, or one working day before, will attract a 100% charge

 Any personal search cancellation request made between these times will attract a 50% charge

 Any ancillary report cancellation request received where no work has been carried out can be cancelled without charge. Any direct costs incurred will be passed on and charged in full.

Queries

13. Any questions or complaints regarding the content of the Search Report; the manner in which the search was prepared or completed; or the service provided by staff of Searchflow should be submitted in the first instance to Customer Services as set out in paragraph 1. Claims may also be made under the relevant insurance. (See also under Liability and Insurance below.)

Liability

14. This search is protected by Professional Indemnity Insurance arranged by Travelers Insurance Co Ltd, the limit of which is £10,000,000. This indemnity also provides cover for errors and omissions it local authority and water company data/ records which are used to compile our search reports. The search further benefits from 6 years run-off cover.

15. If the insurance company goes out of business, compensation may be available from the Financial Services Compensation Scheme (FSCS). The Financial Ombudsman Service may also provide help in resolving disputes involving insurance companies.

16. The content of this report is partly derived from third party sources. In respect of risk assessments and professional opinions, we do not warrant the accuracy or completeness of any information or content provided, unless we should reasonably have been alerted to any omission, error or inaccuracy in the content. Such content is provided specifically from the sources as described by Searchflow and we do not claim that these represent an exhaustive or comprehensive list of all sources that might be consulted. We shall not be liable for any inaccurate statement, opinion or risk rating in a service which resulted from a reasonable interpretation of the Content.

Complaints Procedure

17. Searchflow is registered with the Property Codes Compliance Board as a subscriber to the Search Code. A key commitment under the Code is that firms will handle any complaints both speedily and fairly.

- If you make a complaint, we will:
- Acknowledge your complaint within 5 working days of receipt;
- Normally deal with it fully and provide a final response, in writing, within 20 working days of receipt:

Keep you informed by letter, telephone or email, as you prefer, if we need more time;
Provide a final response, in writing, at the latest within 40 working days of receipt;
Liaise, at your request, with anyone acting formally on your behalf.

Complaints should be addressed to Customer Services as set out in paragraph 1, either by letter, email, or telephone. If you are not satisfied with our final response, you may refer the complaint to **The Property Ombudsman** scheme:

Tel 01722 333306

Email admin@tpos.co.uk We will cooperate fully with the Ombudsman during any investigation and comply with their decision.